



## **How to Enter Support Requests Using Scorpion Interactive**

1. First Register for Scorpion Interactive by going to <http://si.lietzdev.com>
2. On the left hand side of the web page, in the black box under “Helpful Links” click on “Register for Scorpion Interactive”.
3. Enter all required information and you will receive a confirmation email from our Technical Support Team
4. Once you have received this confirmation you will return to the <http://si.lietzdev.com> website and click on the “Interactive Support Link”.
5. Simply login and you will have access to all support requests, the time and date of entry, the work that has been done as well as if the request has been completed.