

CUST. NO: \_\_\_\_\_ DATE ADDED \_\_\_\_\_ BY: \_\_\_\_\_



# Customer Registration Form

*This document is for information purposes only. Please fax completed form to 813-872-1800.*

## Standard Hourly Rates

Service	Standard
Network Administrator Training	\$150
System Consultant	\$150
Router & Wireless Support	\$150
Citrix and Terminal Services Support	\$150
Windows Server & Server Application Support	\$125
Remote Technical Support	\$125
Standard Technical Support	\$125
Telephone Support (1/4 hour minimum)	\$95
Diagnostic Charge or Bench Charge (Min.)	\$85
Printer Cleaning and Diagnostic	\$85
HP LaserJet/DeskJet Repair	\$125
HP Color or 5000 & 8000	\$150
HP DesignJet <i>Plotter</i> Repair or Maintenance	\$150

- Ø Overtime (after 6pm) and weekend rates = 1.5 times standard or contract rate
- Ø Fuel & Maintenance Charge applies to all customers based on a flat fee per mile for distance calculated from the Servicing Office to the location being serviced.
- Ø Travel time is \$25 per 25 miles out of normal service area (*normal service area is a 25 mile radius of the Servicing Office*)
- Ø One-hour minimum on-site charge
- Ø 1/2 hour minimum telephone support charge
- Ø All Hardware = 1 year warranty / OS = 30 day warranty
- Ø All Warranties are void without proper surge or virus protection.
- Ø Quotes may not reflect exact tax or shipping costs.

Company Name \_\_\_\_\_

Sales Contact \_\_\_\_\_ Email \_\_\_\_\_

Accounts Payable Contact \_\_\_\_\_ Email \_\_\_\_\_

Service Contact \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_

City: \_\_\_\_\_ County: \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Ext \_\_\_\_\_ Fax \_\_\_\_\_ Website \_\_\_\_\_

How did you hear about Data-Tech? \_\_\_\_\_ Name \_\_\_\_\_

Would you like more information about our Discount Service Agreement & VIP Programs:  Yes  No (Page 2 for details)

### General Payment Terms:

For the first 30 days, customers are on C.O.D. payment terms. After 30 days, customers may be moved to a 15-day payment plan. If the payment is not made in 30 days from the invoice date, a 1.5% finance charge will be applied to the invoice. Non-payment within 30 days may also result in repossession of purchased equipment. For additional information call us at (813) 872-8011 or visit us on the web at [www.lietzdev.com](http://www.lietzdev.com).

The purpose of this document is to state that the Customer agrees to conduct a business relationship with Data-Tech and also to inform the customer of the terms of doing business with Data-Tech, so that both the Customer and Data-Tech understand and agree to the terms. This in no way restricts the Customer from doing business with other vendors.

***I understand and agree to the terms and conditions in this document.***

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Computer Information: Help us get to know you better.

How many computers? \_\_\_\_\_ Networked? "Yes" "No" What kind of network?  Novell  Windows  Linux  Other: \_\_\_\_\_ Do you have? Website \_\_\_\_\_ Video Surveillance \_\_\_\_\_ Voice Over IP Phones \_\_\_\_\_ Exchange Server \_\_\_\_\_ Spam Control \_\_\_\_\_ Number of laser printers \_\_\_\_\_ # of other printers \_\_\_\_\_ Model # \_\_\_\_\_